

ROSE HAVEN COMMUNITY AGREEMENT

Rose Haven is a community of peace, healing, support, storytelling, wellness, and transitions. We serve women, children, and marginalized genders. In order to create a safe space, Rose Haven observes the following community guidelines and expectations. These guidelines apply to behavior in the neighborhood, in line for services and inside.

I will:

- respect myself and others in all my behaviors
- use non-violent language, actions and treat each person with dignity and respect
- respect others' belongings and personal space
- respect all individuals receiving services and understand that *everyone* has gone through the same intake process and is therefore eligible for services
- maintain privacy by not talking to others about the people I meet at Rose Haven
- help keep Rose Haven clean by picking up after myself inside and outside the facility
- maintain safety by not engaging in drug/alcohol activity, or having drug/alcohol paraphernalia
- disclose if I have a weapon and check it in prior to entering the facility
- not trespass or camp on the property or neighboring businesses/homes at anytime
- be responsible for those I bring to Rose Haven (children, pets, companions)
- not touch others without consent (people and animals)
- stay out of restricted areas
- smoke only in designated area
- only bring people to Rose Haven who are eligible for services
- be a good neighbor (no loitering, no trespassing, and no excessive noise)
- not ask for free food or water at the *Hostel Cafe*
- only access services for myself and my registered minor children

I will seek a staff/volunteer person:

- if I am having a conflict with someone
- when I wish to talk about the difficult aspects of my life story
- if I am not feeling well/have a diagnosed communicable disease

REGARDING CONFLICTS:

Our way of dealing with conflict is to ask everyone involved to separate. This request does not mean we are blaming anyone. It is simply a method of giving space to disruptive energy.

I agree to:

- step away when I am asked
- not start or participate in any conflict
- notify a staff person if I need help
- follow the health and safety recommendations set by Rose Haven
- leave when asked, and speak with a staff member prior to returning

I understand that:

- by signing I agree to live up to the terms of this agreement
- If I violate the community agreement, progressive consequences will apply, which may result in temporary or permanent exclusion from all Rose Haven services.

Guest Signature

Staff Signature

Date

PROGRESSIVE CONSEQUENCES

Providing equitable and transparent progressive consequences are aligned with Rose Haven values. In order to safely and sustainably serve our community, the following list is an example of **some** of the outcomes for not upholding our community guidelines and expectations. Rose Haven may implement additional progressive consequences for repeated violations of the community agreement.

Behavior/Concern	Progressive Consequence
Smoking outside of designated area	1st time: warning 2nd time: 1 week break 3rd time: 30 day break
Disrespectful behavior or verbal harassment (in person or online via email or social media)	1st time: warning 2nd time: 1 week break 3rd time: 30 day break
Any form of discriminatory behavior directed towards others (racism, sexism, homophobia, transphobia, religion, ageism, sexual harassment)	1st time: 30 day break 2nd time 90 day break 3rd time: 6 month break - PERMANENT exclusion
Acts of physical aggression or posturing threats	1st time: 30 day break 2nd time: 90 day break 3rd time: 6 month break - PERMANENT exclusion **automatic 6 months if POLICE involved**
Acts of physical violence/assault	1st time: 6 month break 2nd time: PERMANENT exclusion
Dishonest use of financial assistance	1st time: Permanent Loss of financial assistance and a 60 day break from services
Refusing to leave property	1st time 30 day break if no police 1st time: 90 day break if police called 2nd time: 6 month break - PERMANENT exclusion with or without police
Property damage to Rose Haven or neighboring business/homes	1st time: 30-60 day break 2nd time: 90 day break 3rd time: 6 month break - PERMANENT exclusion *depends on severity*
Theft of property to Rose Haven or neighboring business/homes	1st time: 90 day break 2nd time: 6 month break 3rd time: PERMANENT exclusion
Trespassing, loitering, or camping on Rose Haven property or neighboring businesses/homes. Using drugs in Rose Haven or on RH property or neighboring business/homes	1st time: 30 day break 2nd time: 90 day break 3rd time: 6 month break
Urinating or defecating on property inside/outside of Rose Haven or neighboring businesses/homes	1st time: 30 day break 2nd time: 60 day break 3rd time: 90 day break

Please note that when on a break from services under 6 months you may check your mail but otherwise must remain off property for the duration of your exclusion. If you fail to follow these guidelines your break will be extended.