With unprecedented community support, we completed our $3 million “Home for the Haven” capital campaign centered around building a new facility that brought guests back indoors after years of mainly outdoor services during the pandemic. On International Women’s Day, after 13 months designing, fundraising, building, and preparing our new Home for the Haven, we welcomed guests inside on March 8, 2022. This relocation marked our long-envisioned move to a larger facility to accommodate the breadth of services needed to support a rapidly growing demographic of women, children and marginalized genders experiencing homelessness and poverty in our city. With triple the former footprint and increased safety and accessibility, we re-established programs indoors and increased capacity to welcome and serve more community members in need. As you read this annual report, know how grateful we are to have provided community and services in our beautiful, trauma-informed home that appropriately welcomed, honored, and lifted the incredible 3,027 guests we served together in 2022.

This is just the beginning. Thank you for your ongoing support as we continue to Heal People and Heal Portland.
Why Portland Needs Us
Oregon has the 2nd highest rate of unsheltered homeless people in the country, and Rose Haven is the only day shelter and community center in Multnomah County supporting those who are women, children and marginalized genders. We know the greatest contributors to homelessness for women in Oregon include domestic and sexual violence, unaffordable housing, wage inequity, and mental and physical disabilities. We also know that each person’s experience is unique and layered, and that those impacted need a helping hand to navigate the complexities of their worlds.

Rose Haven Mission
To provide day shelter, resources, emotional support and community connections to women, children and marginalized genders experiencing homelessness and poverty.

How We Show Up
Rose Haven is a low-barrier agency that exists not to just meet basic needs, but to nurture souls and improve the emotional, mental and physical well-being of our guests and our community as a whole. We understand our agency exists within larger systems of oppression, and we seek to disrupt those structures through radical hospitality, advocacy on an individual and community level, and meaningful connections to resources. Recognizing the isolation and loneliness that homelessness can create, we work to hold a space where all guests can connect, have voice and be empowered.

Twenty-five years ago, a seed was planted that has blossomed into one of the most important resources for thousands of our vulnerable neighbors in Portland. In 1997, Sr. Cathie Boerboom and her team spent months surveying women experiencing homelessness, hearing from them what they wanted and needed most. To their surprise, the resounding answers were relational rather than material. While void of so much, these women craved love, trust, and safety above all else. Their collective voice became the foundation for Rose Haven, and it continues to define our work today.

Rose Haven was the first of its kind 25 years ago, as the only agency serving women and children during the daytime hours. Today we remain the sole agency in Portland serving this population, addressing their need for safety, resources, and community connection. The demand for our services has grown exponentially year over year.

As our agency celebrates its silver anniversary, we hold everlasting gratitude for our founders, who could not have realized how significant Rose Haven would be in 2022. We are committed to continuing their legacy based on their original values, with Compassion, Individual Worth, Reconciliation, and Love in Action at the heart of our work.

Our vision is a community where everyone has safety, stability, love, health and home.”

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Over 80% of houseless folks are living with one or more physically/mentally disabling conditions.
Source: 2022 Multnomah County Point in Time Count

Women earn 57-84% to the dollar that men make, depending upon race and ethnicity.
Source: Oregon Center for Public Policy

Portland’s housing expenses are 66% higher than the national average.
Source: PayScale

Rates of domestic violence are especially high for people who identify as...
female 54%
transgender 62%
samesex 61%
Source: 2022 Multnomah County Point in Time Count
Service Impact

Onsite Services, Activities, and Supplies Distributed

**Total Guests Served**
- 3,027
  - Adults — 2,219
  - Children — 808

**New Guests**
- 1,291
  - New Adults — 836
  - New Children — 455

**Total Onsite Visits**
- 22,060
  - Adults — 20,853
  - Children — 1,207

**Advocacy & Referrals**
- 2,225
  - Intake Meetings — 836
  - 1:1 Meetings — 1,389
  - Referral Applications (737)
  - Financial Assistance (unduplicated: 636)
  - Financial Assistance (duplicated: 1,425)

**Onsite Visits**
- 2,225
  - Intake Meetings — 836
  - 1:1 Meetings — 1,389

**Nurse Visits**
- 947

**Bus Tickets**
- 371

**Emergency Outfits**
- 18,265

**First Aid Supplies**
- 331

**Computer Lab Sessions**
- 39,670

**Art Therapy Classes**
- 5,431

**Showers**
- 2,027

**Pet Supplies**
- 8,250

**Sheltersuits**
- 39,670

**Meals**
- 2,994

**Mails**
- 4,036

**Art Supplies**
- 5,431

**Clotting**
- 7,864

**Safety Supplies**
- 390

**Winter Coats**
- 370

**Diaper Packs**
- 18,265

**Laundry Loads**
- 5,431

**Wellness Activities**
- 2,994

**Outdoor Supplies**
- 7,864

**Referral Applications (duplicated: 1,425)**
- 2,225

**Referral Applications (unduplicated: 636)**
- 2,225

rosehaven.org
Milestones by Month

Jan 2022
- Home for the Haven campaign hits $2.6m
- YoPro Social GiveGuide concludes with record $50k raised
- Clackamas Community College nursing students return
- Construction of our new building completed

Feb 2022
- New agency logo and branding revealed
- Valentine’s Day celebration
- 30 Barre creates special Rose Haven beer
- Community mural painting
- Packed and moved to our new location

Mar 2022
- Home for the Haven campaign goal met $3.1M
- Orientations for volunteers
- Sidewalk Floral installation
- Grand Opening, March 8 – International Women's Day!
- Featured at Trailblazers Women's History Night
- Corkscrew unveils Haven wine
- World Cup Coffee creates Rose Haven Roast

Apr 2022
- Community Partner open house
- Snow day!
- Bingo, sewing and soul collage activities restart

May 2022
- 9th Annual RRW raises $168K
- Chinese interpreter begins onsite
- DEI Committee surveys families

Jun 2022
- Resource Fair onsite with 25 agencies
- Open house for supporters
- Pride Celebration
- Expanded afternoon hours
- Designated family afternoons begin on Wednesdays
- Beading group returns

Jul 2022
- National University of Natural Medicine services return
- Summer Picnic
- Macy’s Beauty Day event

Aug 2022
- Back to School Giveaway for 300 kids with Dream North Foundation
- How a Sole partnership begins

Sep 2022
- Standard volunteer fair
- Day of Dignity with Islamic Relief USA
- Staff and Board strategic planning session
- University of Portland nurses begin onsite
- Food for Thought supporter dinner 2022-23 Youth Outreach Board kicks off

Oct 2022
- Portland Fashion week runway show features upcycled garments created by guests
- 25th Anniversary Celebration Harvest Meal of Gratitude with guests
- Rose Haven joins National Women’s Shelter Network

Nov 2022
- 25th Anniversary Celebration Guest List
- Harvest Meal of Gratitude with guests
- Rose Haven joins National Women’s Shelter Network

Dec 2022
- New Winter Coat Giveaway with police
- Aurora Chorus concert honors Rose Haven nursing program founder, Peggy McComb
- Holiday gift distribution to 550 children and 170 moms
- Holiday Extravaganza for record 190 guests
2022 Demographic Data

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<td>Asian/Asian American</td>
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<td>Average Adult Age</td>
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</tr>
<tr>
<td>Maximum Age</td>
<td>88</td>
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Our Commitment to Equity

Equity and inclusion are central to our programming, and we focus our efforts on those most vulnerable and marginalized. We welcome guests of all backgrounds, regardless of age, race, class, ethnicity, faith, culture, language, marginalized gender identity, sexual identity, ability, citizenship status and other identities and experiences.

FY22 Financials

January 1 - December 31

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<tr>
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<td>Grants &amp; Foundations</td>
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<tr>
<td>Individual Contributions</td>
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<td>Corporate Contributions</td>
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<td>Restricted: Mental Health</td>
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<td>Miscellaneous and In-kind</td>
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<td>TOTAL INCOME</td>
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<td>Tenant Improvements</td>
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<td>Development &amp; Marketing</td>
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<td>Other: Professional Services/Staff &amp; Volunteer Development/Restricted Expenses</td>
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<td>TOTAL EXPENSES</td>
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* Surplus revenue dedicated to program expansion and mental health.
Hospitality
During hospitality hours, Rose Haven provides healthy meals and the opportunity for guests to interact with others in a safe and welcoming community setting while enjoying companionship rarely experienced when living on the street.

Clothing and Emergency Supplies
Rose Haven’s new facility features an onsite boutique where guests can shop free of charge for themselves and their children. Additionally, we provide essential items to support guests living outside in emergent situations by distributing life-saving outdoor supplies, emergency clothing, and hygiene kits.

Wellness & Showers
Mental and physical wellness are central to our programming. Showers, bathrooms, and hand washing sinks are accessible daily. In addition we have partnerships with various community health workers and student nurses who are available to Rose Haven guests to address their medical concerns. This gives our guests the opportunity to get one-on-one advice from a professional on first aid, nutrition, other health related issues.

Communications
We help guests stay connected to social service agencies, housing resources, prospective employers, family, and others by providing onsite mailboxes and access to phones, computers, phone charging and WiFi, empowering them to stay informed and regain independence.

Laundry
New in 2022 are onsite washers and dryers to support guests’ hygiene needs.

Children’s Services
Rose Haven distributes baby supplies, diapers, school essentials, clothing, and warm coats to hundreds of children. In addition, we host an exceptional gift program bringing new toys, joy, and light to more than 550 children in our community during the holidays.

Advocacy
Rose Haven Advocates meet one-on-one with guests to assess their unique situation, offering compassion, guidance and referrals to available resources and support programs. Onsite Advocates also provide financial aid for identification replacements, medical emergencies, transportation, utilities, employment uniforms, rental applications, storage units and other vital resources.

Mental Health Program
Mental health disorders are one of the most prevalent conditions reported by our unsheltered community. Supported by Providence Health and Services, in 2022 Rose Haven began the foundational work to launch a new Mental Health Program that will bridge the gap in services for the growing number of people needing mental health support. We are committed to meeting this growing need through support groups, onsite 1:1 therapy, peer support and the establishment of an internship program.

Classes and Activities
Designated space allows us to provide programs facilitated by volunteers and community partner organizations focusing on employment, socialization, and skill building.

Programs Overview Volunteer Hours
After a couple of years with limited volunteer opportunities, it was incredible to fully re-integrate volunteers back into the service model at Rose Haven during 2022. As a volunteer powered agency, we rely on their support in a plethora of ways: direct service, committee work, data entry, board service, teaching classes, hosting events, organizing donations and more. Hours logged by volunteers last year are the equivalent of nearly 10 full-time employees, valued at $605,589. Rose Haven is clearly the epitome of community coming together to serve its most vulnerable members.

705
total volunteers
20,220
total hours
**MISSION**
To provide day shelter, resources, emotional support, and community connections to women, children, and marginalized genders experiencing homelessness and poverty.

**VALUES**

**Compassion:**
Rose Haven welcomes each person by embodying respect, openness, empathy, and a non-judgmental approach to our work.

**Individual Worth:**
The life and varied experiences of every person is deeply valued and supported. We work towards ensuring the guests of Rose Haven feel recognized with a sense of dignity, belonging, and acceptance that values their individual choice.

**Reconciliation:**
All members of our community commit to valuing one another through respect and forgiveness, and we offer a process for guests to learn and redirect behaviors towards reconciliation with themselves and others.

**Zeal (Love in Action):**
Rose Haven embodies this energy through a holistic, person-centered, trauma-informed lens. We strive to provide support focused on guests’ strengths, avoid retraumatization, and promote safety, healing, and empowerment.

**Community:**
As a community-based organization that includes guests, agency partners, volunteers, staff, donors, and stakeholders, Rose Haven recognizes that our collaborative efforts are essential to fulfill our mission.

**Diversity, Equity, Inclusion, Justice Statement**
From the beginning, Rose Haven’s mission, vision, and values have rooted themselves around creating safe spaces for equity to triumph against adversity. Years later, we find DEIJ at the center of our thinking, principles, policies, evolution, and culture. The “Equity & Inclusion Lens” is a DEIJ muscle that Rose Haven seeks to exercise and develop at pace with the changing environment our community lives in.

**2023 & 2024 Pillars and Goals**

**1. Evolve Guest Services**
Grow proven programs and expand service offerings with community partners to meet our guests’ self-defined needs.

**2. Optimize Operations**
Enhance facilities, improve systems, and diversify operational make-up to provide quality, equitable support to the most guests.

**3. Sustain Funding for Growth**
Ensure financial stability of the agency through donor engagement, partnerships, and long-term funding strategies.

**4. Prioritize Employee Wellness**
Recruit, retain, and support our valuable team by promoting employee health and enabling sustainable service models.

**5. Give Voice**
Amplify the needs and challenges of our guests through data-driven insights and shared stories.

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**2022 Board of Directors**

**EXECUTIVE COMMITTEE**

- **KATHY KELLY, PRESIDENT**  
- **MARYANN SCHWAB, VICE PRESIDENT**  
- **MARY COSTANTINO, TREASURER**

**STRAIGHT PLANNING COMMITTEE CHAIR**

- **JOANNA HERRMANN, MEMBER**

**MEMBER**

- **SHARRON GARGOSKY, SECRETARY**
- **LAUREN WILKINS, MEMBER**
- **CODY JANE BAKER, MEMBER**
- **SR. KATHLEEN HECHT, MEMBER**
- **MIKE MALONEY, MEMBER**
- **SCOTT NICHOLS, MEMBER**
- **HAYDEN THOMAS, MEMBER**
- **CAROL WILDER, MEMBER**
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<tr>
<td>1740 NW Gilsan St.</td>
<td>PO Box 10405</td>
<td>503-248-6364</td>
<td><a href="mailto:info@rosehaven.org">info@rosehaven.org</a></td>
<td>rosehaven.org</td>
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<td>Portland, OR 97209</td>
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@rosehaven_pdx          @rosehavenpdx          @rosehavenpdx          @rosehavenpdx