



# Volunteer Instructions

## GETTING TO THE MODA CENTER

Please arrive at the Moda Center no later than

- 4:45pm for 7:00pm tip-offs.
- 3:45pm for 6:00pm tip-offs.
- 1:45pm for 4:00pm tip-offs.
- 10:15am for 12:30pm tip-offs.

## TRANSPORTATION OPTIONS:

- Parking near the Moda Center on game day is in high demand. Free street parking is limited and neighboring lots usually charge between \$10 and \$25, but you are welcome to pay to park in any of these spaces. DO NOT park in the Lloyd Center parking structure or any neighboring lots without permission, as you risk getting your vehicle ticketed or impounded.
- Several public transportation options including the bus, MAX, and Street Car can be taken to the Moda Center. The Rose Quarter Transit Center is located at the South end of the Moda Center and the Street Car stops are at the North end. Visit [trimet.org](http://trimet.org) if you need help planning your trip.



**Moda Center**  
**1 N. Center Court**  
**Portland, OR 97227**



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## HOW TO PREPARE

- You'll be moving around the arena for up to 4 hours, so please wear comfortable shoes.
- While you're in our aprons with our 5050 equipment, you represent your nonprofit organization and the Trail Blazers. Please dress appropriately. If your dress is deemed inappropriate, we'll ask you to change or opt out of volunteering that night. This includes shirts with offensive, political, religious, or disparaging language or images.
- Temperature can vary greatly depending on the time of year, so dress in layers.
- We can keep your coat secure while you're volunteering, so plan to check it during your volunteering time, if you aren't wearing it.
- We have a no bag policy (excluding diaper bags and medical needs). Bags are NOT permitted in the building.
- Please watch our 5050 Raffle Training Video at [www.vimeo.com/672530279](http://www.vimeo.com/672530279) (password: ripcity) prior to arriving on your game night as this will be their instruction for selling tickets on site.

## CHECKING IN

- A member of our Community Programs team will meet all volunteers in the box office lobby no later than the time listed above.
- The group will leave the box office promptly to head inside the Moda Center.
- All volunteers will check in by signing a photo/liability release, checking out their sales equipment, and grouping into pairs. These signed forms give the Trail Blazers the right to use any photos captured of you and other volunteers throughout the evening.
- **If volunteers are under 18 years old they can participate, but they MUST have a guardian sign the release prior to coming to the arena, unless their guardian is going to be present to sign on their behalf, and they cannot sell tickets using the handheld devices.**
- After everyone is checked in, volunteers have a chance to watch the training video again.

## TIME TO SELL

- Doors open to the general public at 5:30pm for 7:00pm games, 4:30pm for 6:00pm games, 2:30pm for 4:00pm games, and 12:30pm for 2:00pm games. Volunteers will sell tickets from the time checkin ends until the start of the 3rd quarter.
- Volunteers sell tickets from handheld devices around the various levels of the Moda Center. Every one who is volunteering should be able to participate in arena for approximately 3-4 hours.
- When halftime ends and the 3rd quarter begins, all volunteers should return to the main 5050 booth on the 100 level concourse near entry A7 to turn in their equipment, so we can close the raffle and draw a winning number.
- Once your equipment is returned, you are free to watch the game from your seats if tickets were provided to you prior to the game. Your organization will be notified a few days prior to the game if tickets will be available for you to stay and enjoy the second half of the game.